

INDOOROOPILLY UNITING CHURCH

Asylum Seeker and Refugee Support Hub

Doing Justice

Compassion

Integrity

Collaborative

Inclusive

Responsive

Multi-faith



WHO WE ARE



The Indooroopilly Uniting Church Asylum Seeker and Refugee Support Hub is a community support group for people seeking asylum and refugees who are at risk of becoming unlawful.

We help vulnerable people maintain their fundamental rights

e.g. the right to work, study and access healthcare.

We provide access to a broad range of services including:

- Administrative and clerical support;
- Emergency food relief and welfare support;
- Referral to appropriate services: legal, housing, physical and mental health, employment support;
- Social interaction and connectedness to community.

OPENING HOURS

We run two weekly drop-in clinics.

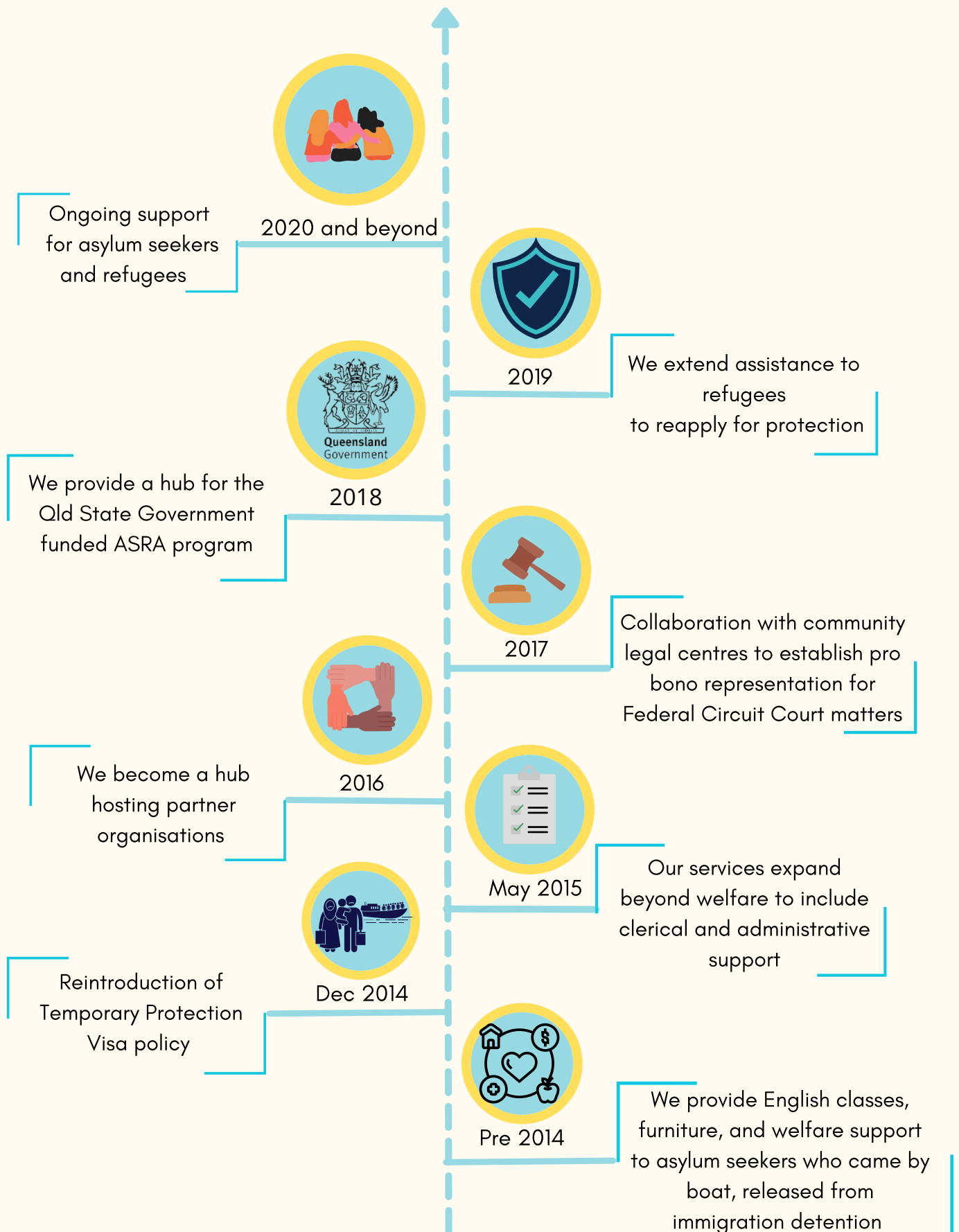
Thursdays 2-5 pm
Saturdays 2-5 pm

GETTING HERE

We are located at 74 Station Road,
Indooroopilly.

The Indooroopilly bus interchange is
across the road, and the train station
is 400 m away.

THE JOURNEY SO FAR



VOLUNTEERS



The IUC Hub has a faithful and dedicated team of volunteers from a pool of 57 people assisting at the twice weekly form filling clinic and with welfare support.



21

**NEW VOLUNTEERS JOINED
OUR FORM-FILLING TEAM**

11

**NEW VOLUNTEERS ON BOARD IN
COOPERATION WITH THE UQ PRO BONO
CENTRE**

10

**NEW VOLUNTEERS FOR
AFGHAN CLINIC**

FORM-FILLING SNAPSHOT



The form filling clinic assists clients with the completion of immigration paperwork associated with seeking protection.

This administrative and clerical assistances fills a gap in the sector.

IN 2021, WE HELPED

622

INDIVIDUALS

WHO VISITED ON

1212

OCCASIONS

BRIDGING VISAS

COURT APPLICATIONS

MEDICARE APPLICATIONS

IMMICARDS

REFERRALS

RESPONSE TO THE AFGHAN CRISIS

WE REFERRED

50

FAMILIES TO RAILS FOR ASSISTANCE WITH HUMANITARIAN VISA APPLICATIONS



We ran an extra form-filling clinic from September to November 2021

WELFARE SNAPSHOT



We provide clients with groceries and toiletries, and assist clients with food and fuel vouchers.

Groceries are obtained from Foodbank and wholesalers. The "Thread Together" van visits the hub to provide clothing. We also have school supplies and toys available for children and have distributed donated bicycles and some furniture.

IN 2021, WE HELPED

1381

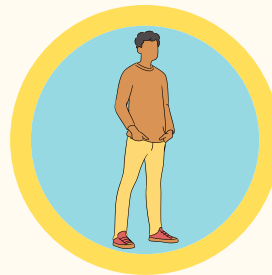
INDIVIDUALS

50%

INCREASE FROM 2020

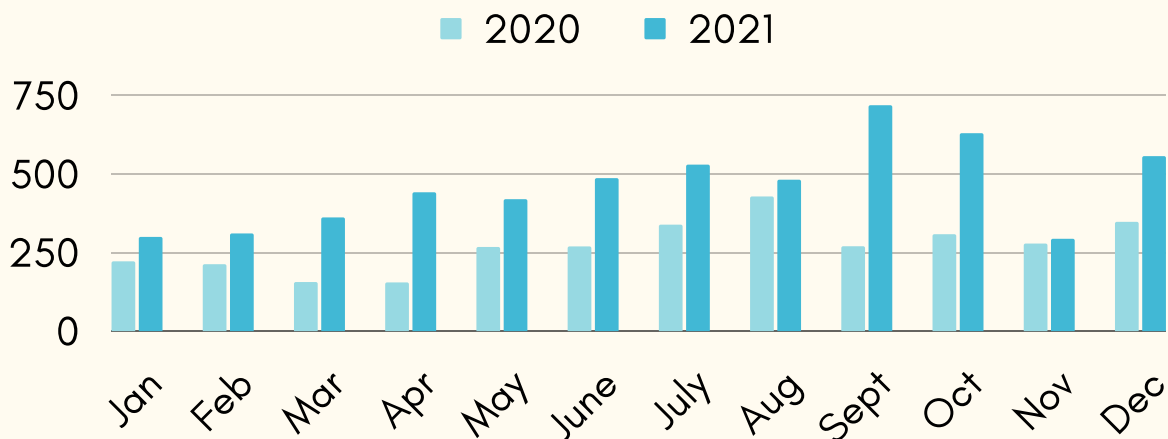


471
CHILDREN



910
ADULTS

PEOPLE RECEIVING WELFARE ASSISTANCE IN 2020-21



ALI'S STORY

Ali escaped from Afghanistan and arrived in Australia by boat in 2012. One decade later, Ali is still living in limbo.

Ali was granted three-month bridging visas, having to constantly reapply to stay in Australia. Due to his visa situation, Ali was not able to find a permanent job or enrol in study.

HOW DID WE HELP?

Ali first came to the hub in 2017, after receiving yet another visa rejection. The volunteers at the hub have helped Ali to lawfully stay in Australia by assisting him to apply for a temporary protection visa, then bridging visas, draft a ministerial intervention request letter, and apply for Medicare and Immicards.



I'm just tired of so many paperwork, getting so many stressful calls from the department and every three months, telling me to go back. [I]t's really stressful.

If it's not because of the clinic, I don't know what would have happened in this long time that I was struggling. The only way I was overcoming my stress was when I came to the clinic and [they were] helping me and gave me hope.

We are one of the only volunteer services in Brisbane that provides this type of holistic support for people seeking asylum and refugees.

GET INVOLVED

Go to our website to find out more, volunteer and donate.



indooroopillyuc.org.au/what-we-do/care-and-relief/asylum-seeker-and-refugee-support-group/



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facebook.com/indro.church



We operate as a Welcome Hub in collaboration with Multicultural Australia. We are part of the Asylum Seeker Resource Assistance (ASRA) program facilitated by the Department of Children, Youth Justice and Multicultural Affairs and in collaboration with the following agencies: Communitify, Multicultural Australia, Red Cross, Refugee and Immigration Legal Service, Queensland Program of Assistance to Survivors of Torture and Trauma, World Wellness Group.